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## Shuttle ticketing system at Zion National Park

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Fri, Mar 5, 2021 at 1:23 PM

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To whom it may concern:

### **RE: Shuttle ticketing system at Zion National Park**

When the Zion Canyon Shuttle started requiring tickets due to COVID, I and many of my local business colleagues were skeptical. However, now that we have seen it in action, we enthusiastically support its continuation in-perpetuity. Overall, we have found that since the shuttle times have become staggered:

- It has lessened the automobile congestion traveling from Hurricane Valley up onto the Zion Mesa, allowing for **ease of commute**.
- Allows our guests to **plan to dine and shop in Springdale**, obviously an immense boon to our local businesses.
- **Completely alleviated the 1-3+ hour-long waits** for the in-park shuttles, and we can extrapolate that this will also lighten the massive over-crowding of our in-town shuttles.
- Regulated the numbers entering the park, which has automatically led to distributed and reduced of foot-traffic along the busiest hiking routes.
  - o Though we still may need a permit system for The Narrows and Angel's Landing.

Staggered ticket times have already made for an overall much more pleasant experience. Return patrons originally were like us, skeptical, but have come back with glowing praise of how the park has handled the COVID crisis. Not only was social distancing on the shuttles excellent, but they were able to get right onto their shuttles without waiting more than a few minutes thanks to the ticketing system.

Thank you so much for taking time to hear my/our feelings on this matter.

Regards

~Tina R Fairlamb, proprietor

DeZion Gallery at Zion National Park

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